# Affirm Investor Forum

November 14, 2023





## Cautionary note about forward-looking statements

This document contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended, that involve risks and uncertainties. All statements other than statements of historical fact are forward-looking statements, including statements regarding: the Company's strategy and future operations, including the Company's partnerships with certain key merchants and commerce platforms as well as its engagement with existing and prospective originating bank partners; the development, innovation, introduction and performance of, and demand for, the Company's products, including Affirm Card; the Company's ability to maintain funding sources to support its business; acquisition and retention of merchants and consumers; the Company's future growth, investments, network expansion, product mix, brand awareness, financial position, gross merchandise volume, revenue, transaction costs, operating income, provision for credit losses, and cash flows; and general economic trends and trends in the Company's industry and markets. These forward-looking statements involve known and unknown risks, uncertainties and other important factors that may cause the Company's actual results, performance or achievements to be materially different from any future results, performance or achievements to be materially different from any future results, performance or achievements with expressed or implied by the forward-looking statements.

Risks, uncertainties and assumptions include factors relating to: the Company's need to attract additional merchants, partners and consumers and retain and grow its relationships with existing merchants, partners and consumers; the highly competitive and evolving nature of its industry; its need to maintain a consistently high level of consumer satisfaction and trust in its brand; the concentration of a large percentage of its revenue and GMV with a small number of merchant partners and commerce platforms; its ability to sustain its revenue growth rate or the growth rate of its related key operating metrics; its ability to successfully maintain its relationship with

existing originating bank partners and engage additional originating bank partners; its ability to maintain, renew or replace its existing funding arrangements and build and grow new funding relationships; the impact of any of its existing funding sources becoming unwilling or unable to provide funding to it on terms acceptable to it, or at all; its ability to effectively underwrite loans facilitated through its platform and accurately price credit risk; the performance of loans facilitated through its platform; the impact of increases in market interest rates and negotiated interest rate spreads on its business; the terms of its securitizations, warehouse credit facilities and forward flow agreements; the impact on its business of general economic conditions, including the impact of inflation, increasing recessionary concerns, instability of financial institutions, the financial performance of its merchants, and fluctuations in the U.S. consumer credit market; its ability to achieve sustained profitability in the future; its ability to grow effectively through acquisitions or other strategic investments or alliances; seasonal or other fluctuations in its revenue and GMV as a result of consumer spending patterns; pending and future litigation, regulatory actions and/or compliance issues; developments in its regulatory environment; the impact of the reduction in its workforce announced in February 2023, including its ability to continue to attract and retain highly skilled employees; and other risks that are described in its most recent Annual Report on Form 10-K, and in its other filings with the U.S. Securities and Exchange Commission.

These forward-looking statements reflect the Company's views with respect to future events as of the date hereof and are based on assumptions and subject to risks and uncertainties. Given these uncertainties, investors should not place undue reliance on these forward-looking statements. The forward-looking statements are made as of the date hereof, and the Company assumes no obligation and does not intend to update these forward-looking statements.



## Panelist disclosure statement

All statements made and opinions expressed by the panelists are solely their own and do not necessarily reflect the views of Affirm or its affiliates. You should not treat any such statements or opinions as a recommendation to make a particular investment or follow a particular investment strategy. Neither Affirm nor its affiliates has verified the accuracy or completeness of such statements and opinions.



## Use of Non-GAAP Financial Measures

To supplement our condensed consolidated financial statements, which are prepared and presented in accordance with generally accepted accounting principles in the United States ("GAAP"), we present the following non-GAAP financial measures: revenue less transaction costs, revenue less transaction costs as a percentage of GMV, revenue less transaction costs as a percentage of revenue, and adjusted operating margin. We also present certain operating expenses on a non-GAAP basis, as well as those non-GAAP operating expenses as a percentage of GAAP total revenue. Reconciliations of each historical non-GAAP financial measure with the most directly comparable GAAP financial measure can be found in the appendix of this presentation. However, a reconciliation of adjusted operating income, adjusted operating margin and adjusted operating expenses as a percentage of revenue to the comparable GAAP measure is not available on a forward-looking basis without unreasonable effort due to the uncertainty regarding, and the potential variability of, expenses that may be incurred in the future. Our management uses these non-GAAP financial measures in conjunction with financial measures prepared in accordance with GAAP for planning purposes, including the preparation of our annual operating budget, as a measure of our operating results and the effectiveness of our business strategy, and in evaluating our financial performance. However, non-GAAP financial information is presented for supplemental informational purposes only, and our use of these non-GAAP financial measures has limitations as an analytical tool. Accordingly, you should not consider these non-GAAP financial measures in isolation or as substitutes for analysis of our financial results as reported under GAAP, and these non-GAAP measures should be considered along with other operating and financial performance measures presented in accordance with GAAP. Investors are encouraged to review the related GAAP financial measures and the reconciliations of these non-GAAP financial measures to their most directly comparable GAAP financial measures and not rely on any single financial measure to evaluate our business.





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# Introduction

## Max Levchin

Founder & Chief Executive Officer

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# Today's Agenda

Affirm's three growth pillars	01	Scaling Affirm Card
	02	Winning at Checkor
	03	Entering New Marke
	04	Future of Affirm
	Future	of Affirm and Growth Pill
	05	Funding Strategy a
	Final Q8	&A

Introduction

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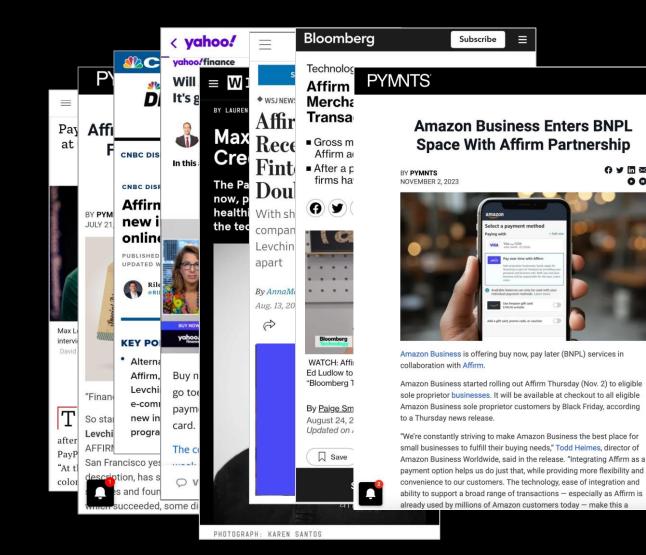
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### illars Q&A

### and Financial Model



# Honest financial products that improve lives







# Scaling Affirm Card

Libor Michalek President

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## Agenda Scaling Affirm Card

### 01 Evolution of Affirm Card

02 Driving Growth

O3 FY'24 Strategy

04 Long-Term Opportunity

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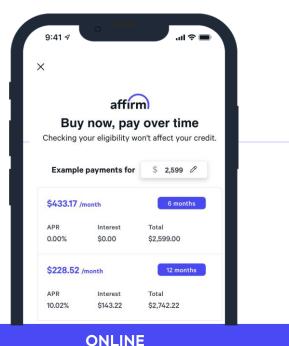


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# Affirm Card The next evolution of Affirm

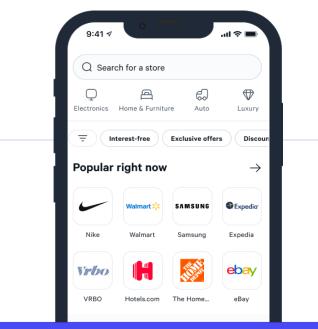
#### Affirm at Checkout

Pay over time with as low as 0% APR at our partner merchants.



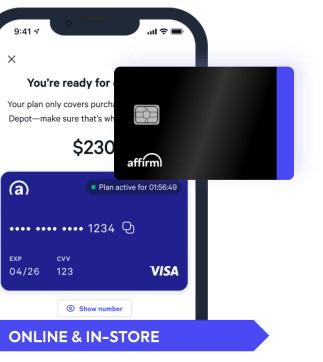
#### Affirm Marketplace

Featuring data-driven product discovery and personalized offers. Affirm Card ™ Pay now or request a payment plan, right from the Affirm app – online and in-store.



IN-APP

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## Why consumers love Affirm Card

The go-to card for every purchase



### **Payment flexibility**

A top of wallet product that gives consumers the flexibility of installments with the control of debit



### Universal acceptance



A financial instrument that combines the power of Affirm with the ubiquity of a Visa card

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- Supports both pay now and pay over time transactions
- Ability to split transactions preand post-purchase

- Suitable for low order value. daily spend transactions
- Unlocks merchant-funded offers (e.g. 0% APR, Pay in 4) on a card product

### Gets better over time

Affirm Card is the **'hardware that** gets upgraded'

• Consumers can unlock features as they graduate through the Affirm ecosystem

• Gives Affirm a natural platform to cross-sell products



...but don't take it from us



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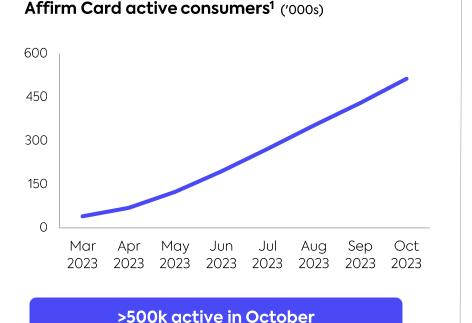
# Driving Growth





## Accelerating product adoption while improving unit economics

We see encouraging signs of product-market fit across all major metrics





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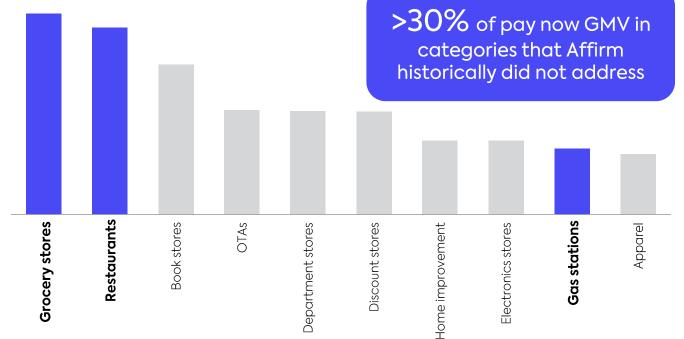
1 Affirm Card active consumer defined as a consumer who engages in at least one Affirm Card transaction during the 12 months prior to the measurement date, presented as of the end of the period. <sup>2</sup>Reconciliations of GAAP results to non-GAAP results are provided in the Appendix to this presentation. <sup>3</sup>Trailing month ended November 10, 2023.



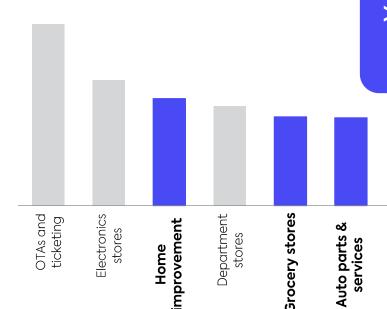
## Tapping into new spend categories

Affirm Card users are transacting in categories that Affirm has historically not addressed

Top 10 pay now categories by GMV





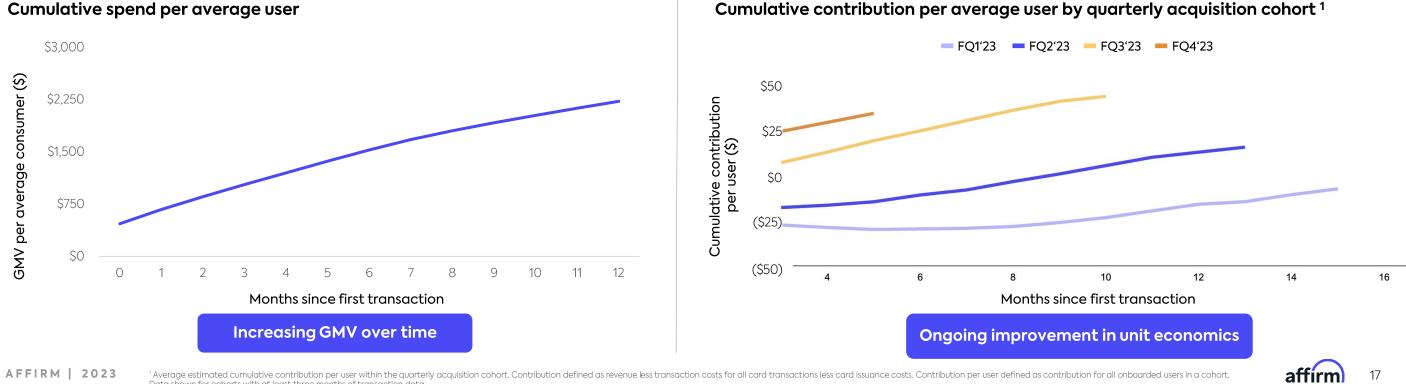


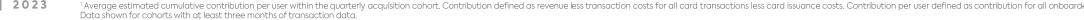
# >20% of pay later GMV in categories that Affirm historically did not address

Airlines	Discount stores	Apparel		Wholesale clubs	
		а	ffir	m	16

## Leading to strong Affirm Card cohort and mix data

GMV and cumulative contribution per average user show encouraging trends





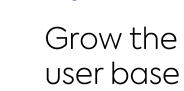
# FY'24 Strategy





## FY'24 Affirm Card strategy

Your go-to card for every purchase



Increase frequency

Continue innovation



#### FY'24 AFFIRM CARD STRATEGY

## Grow the user base



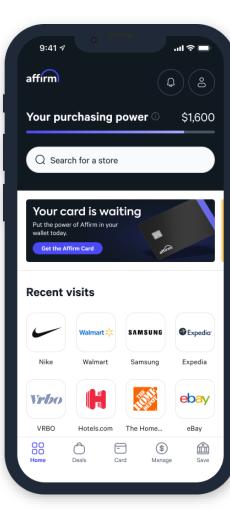
#### **Broaden availability**

Supercharge Affirm Card top of funnel through Affirm-owned channels, and leverage our huge audience for costeffective user acquisition



## Extend merchant-funded offers

Leverage existing merchant partnerships to offer great, Affirm-exclusive deals to more users while giving merchants access to new, highly engaged consumers





Q Search for a store

#### Best deals this week



adidas Up to 50% off Week of Deals.



Dyson As low as 0% APR Save up to \$240 on select...



Neiman Marcus As low as 0% APR Designer Sale: Up to 70% O...



Vitamix Buy direct from Vitamix and pay over time with Affirm.





20

#### FY'24 AFFIRM CARD STRATEGY

## Increase frequency



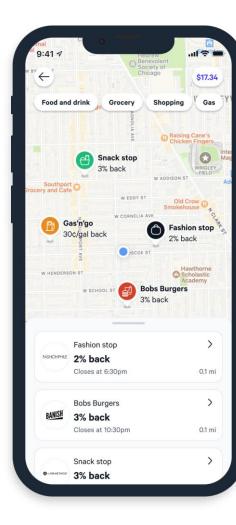
### **Offer perks and rewards**

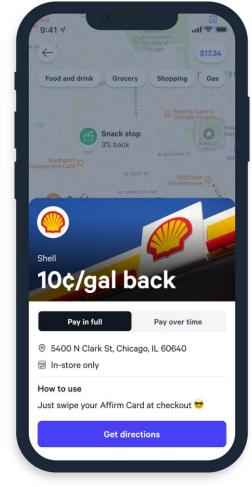
Earn the right to be top of wallet through daily spend incentives on Affirm Card



#### **Expand checkout options**

Support more merchant categories, lower cart floors, and introduce additional low AOV checkout options







#### FY'24 AFFIRM CARD STRATEGY

# Continue innovation



#### Launch Affirm Money Account

Introduce **transactional account capabilities** to back Affirm Card and deliver a full-featured debit experience, including:

- Savings APYs
- ATM access and instant debits
- Direct deposit



#### Introduce new capabilities

Encourage transaction frequency and consumer retention with products such as Pay in 6 or deposit APR boosts

Money				ଙ୍ଚ
				~
\$1,34	2.88	<b>}</b> ~		00% APY
Available balan	ce			
		_		
Add mo	oney		Withdra	aw
	re vou earr	ning 4 3	5% APY	on ×
1 Ceil	re you earr our direct o	- 1751 - 1770 - 17		on ×
yc	5	deposit?		on X
yc	our direct o	deposit?		on
Activity	our direct o	deposit?	it →	See al
Se	our direct o	deposit?	it → +!	See al
Activity Deposit	our direct o	deposit?	it → +!	on
Activity Deposit Aug 20	our direct o	deposit?	it → +!	See al \$1,500.00 \$180.00
Activity Deposit Aug 20 Amazon.com	our direct o	deposit?	it → +!	See al
Activity Deposit Aug 20 Amazon.com Aug 20	our direct o	deposit?	it → +!	See al \$1,500.00 ele in 2 day \$180.00 Pendin





## Set up direct deposit and earn 4.35% APY on your balance

#### Things to know:

- Enrolling and any updates to direct deposit happen through **your employer**.
- You need your **routing** and **account numbers** to enroll your Affirm Money Account.
- The account type is **savings**.

Routing number

021214891 O

Account number

Generate a form

#### Frequently asked questions

> What is early direct deposit?

How do I set up early direct deposit?



22

# Sizing the Long-Term Card Opportunity



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## Sizing the long-term Affirm Card opportunity

Substantial untapped opportunity within Affirm's existing customer base with eyes on the broader market

U.S. Addressable Affirm Card Market (Users)



Scale, frequency, and continued innovation create the opportunity for growth now, and enable an ever-improving product for the entire market

Market Segment	Addressable Market (Users)	Penetration
Card Market <sup>1</sup>	~240M	0.2%
Prime to Near-Prime Credit Card plus Debit Card Users <sup>2</sup>	~150M	0.3%
Affirm Registered Users <sup>3</sup>	~40M	1.25%
Affirm Marketplace <sup>4</sup>	~7M	7.1%
Affirm Card Active Consumers <sup>5</sup>	~0.5M	

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<sup>1</sup> Card market based upon U.S. adult population according to 2021 U.S. Census Bureau data and card penetration rate according to the 2022 Payment Card Adoption and Payment Choice study by the Atlanta Fed. <sup>2</sup> Prime to Near-Prime Credit Card plus Debit Card Users defined as credit card plus debit card users with a prime or near-prime credit score. <sup>3</sup>Affirm Registered Users based upon all-time Affirm registered marketable users.

<sup>4</sup>Affirm Marketplace based upon all-time Affirm direct to consumer transacting users.

<sup>5</sup>Affirm Card active consumer defined as a consumer who engages in at least one Affirm Card transaction during the 12 months prior to the measurement date, presented as of the end of the period.



Affirm Card: the next evolution of Affirm

Transactions per year





Affirm Card + Affirm Money Account



#### ...with more to come



25

# Winning at Checkout

## Wayne Pommen Chief Revenue Officer

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## Affirm's three key strategies to win at checkout





A large, unpenetrated merchant opportunity still exists in the U.S., in both existing and new market segments

Proven "land and expand" playbook to increase our impact and grow our share of spend after initial launch



## **Accelerate distribution** through partnerships

Reaching the long tail of merchants and consumers at scale through e-commerce platforms, PSPs, browsers and wallets



Unlocking New Merchants and Segments





## Why do merchants choose Affirm?



A powerful network of shoppers with access to transparent and honest financial products



<sup>1</sup>Affirm Registered User Base based upon all-time Affirm registered marketable users. <sup>2</sup> Gender makeup based upon Affirm active consumers as of December 31, 2021. <sup>3</sup> Age data based upon Affirm active consumers as of December 31, 2022.

Demographic data

**GENDER:**<sup>2</sup>

43% male

57% female

AGE:<sup>3</sup>

48% Millennial

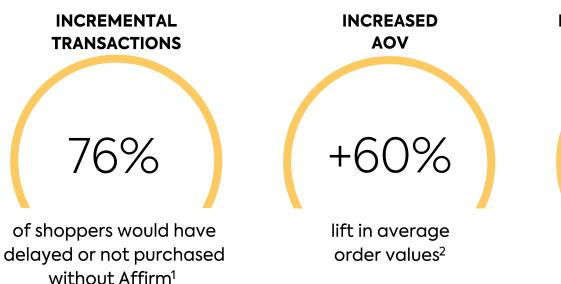
28% Gen X



29

## Why do merchants choose Affirm?

Superior performance through underwriting, user experience, and product options to meet merchant and consumer needs



#### ENHANCED CONVERSION

28%

fewer abandoned carts compared to third party installments solution<sup>3</sup>

<sup>1</sup> Data from 3-week period during pilot period (2021), 3268 responses <sup>2</sup> Compared to not having Affirm in checkout, AOV Lift: Affirm Commercial KPIs (based on purchases made in CY 2022) <sup>3</sup> Cart Abandonment: External study from Shopify: Shop Pay Installments Blog Post (Jan. 2021) <sup>4</sup> Repeat transaction rate in FO1'24

#### **HIGH REPEAT RATES**

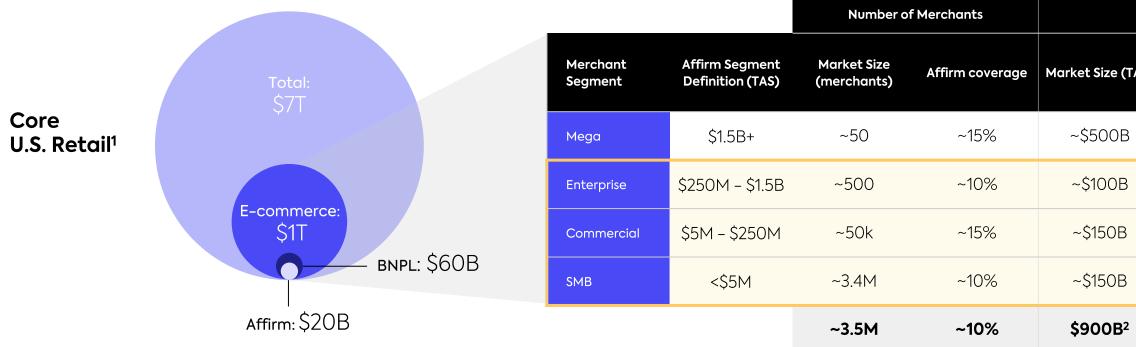
## 91%

of loan transactions are by repeat customers<sup>4</sup>



## **Core markets:** tapping into an abundant U.S. e-commerce opportunity set

40% of U.S. e-commerce by sales is still untouched by Affirm



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Based upon Affirm internal estimates. Excludes online travel services, financial brokers and dealers, and ticket sales agencies (which are not classified as retail and not included in U.S. Census Bureau data). Also excludes prohibited product categories such as gambling, cannabis, firearms, and others. Merchant segments based upon estimated merchant Total Addressable Sales (TAS).

Total Addressable Sales					
ΓAS)	Affirm coverage	Affirm Share of Cart (SoC)			
	~90%	~1%			
	~10%	~4%			
	~15%	~1%			
	~10%	~3%			
	~60%	~2%			
such as		affirm 31			

## **Core markets:** expanding our merchant base

21,000 merchants added in the last 12 months

Core market expansion opportunities Notable wins: last 12 months Low AOV J TikTok Shop SHEIN K A Y A K Third-party metro NET-A-PORTER marketplaces **by T** Mobile States Side-by-side RoyalCaribbean **Booking.com CATHAY PACIFIC** opportunities Ongoing traction among new and unpenetrated merchants

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~80% of U.S. e-commerce transactions are under \$15O

adapting our offering to address the fastest growing segment of e-commerce

merchants willing to have >1 provider at checkout

Unlocking new sources of TAM historically not addressed by Affirm



Expansion markets: activating segments of consumer spend beyond our historical focus on e-commerce retail and travel



# Growing Share of Cart



34

## 'Land and expand' motion to increase our share of cart

We have an extensive playbook to drive additional value for merchants

Prequalification

Show prepurchase spending power

- 6% more likely to convert<sup>1</sup>
- **34%** AOV uplift<sup>1</sup>

### **Financing Plan Customization**

Add promotional and longer-term plans

20%

GMV uplift when offering 0% APR (or +50% GMV uplift when offering 0% APR and longer terms)<sup>1</sup>

### **Adaptive Checkout**

Dynamic plan choices offered to consumers

### **26%** conversion increase

#### **Brand Sponsored Promotions**

0% or other offers funded by underlying vendors



GMV uplift (and +15% AOV uplift) when offering BSP<sup>1</sup>

- Omnichannel via Affirm Card and in-store POS integration
- Category expansion
- Eligible cart size expansion
- Partner marketing campaigns
- Marketplace participation
- International expansion
  - B2B customer expansion

#### **OTHER GROWTH LEVERS:**



#### **CASE STUDY**

## Growing our share of cart

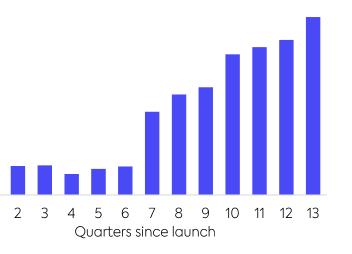
Multiple levers drive increased share of spend over time after merchant launch

#### Travel Portfolio<sup>1</sup>

#### Key Expansion Initiatives:

- Financing plan optimization
- 0% APR campaigns
- Steady expansion across travel categories (flights, vacations, car rental, hotels, etc.)
- Enhanced up-funnel messaging
- Channel expansion beyond web (e.g., app, telesales)

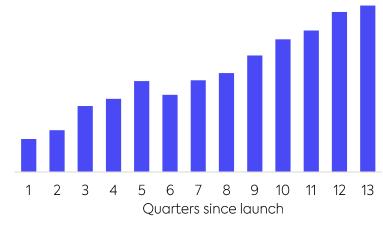
#### Affirm Share of Cart



#### **General Merchandise Portfolio<sup>2</sup>**

#### Key Expansion Initiatives:

- Financing plan optimization
- 0% APR campaigns
- Prequalification
- Enhanced up-funnel messaging
- Addition of new retail categories
- Increase in cart ceilings and lowering of cart floors
- Channel expansion to in-store



#### Affirm Share of Cart



### Driving expansion at existing merchant cohorts

Ongoing playbook to expand share of cart

Excellent track record of renewals of key merchants

#### Strong long-term growth of each merchant cohort over time

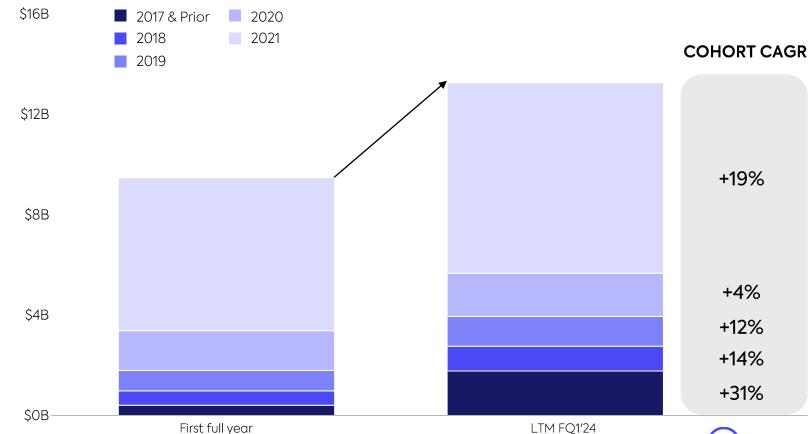
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#### 115% dollar-based net expansion in FQ1'24

Dollar based net expansion based upon FQ1'24 GMV of merchants that were active as of the beginning of FQ1'23 / FQ1'23 direct to consumer products such as Affirm Anywhere and Affirm Card, and Returnly,

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#### Merchant GMV performance by calendar year cohort



Trailing twelve months as of September 30, 2023. This calculation excludes GMV from Affirm Canada, direct to consumer products such as Affirm Anywhere and Affirm Card, and Returnly,



# Accelerating Distribution



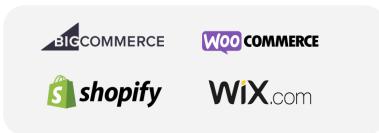
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### Scaling our reach through distribution partnerships

#### **E-commerce platforms**

Enables SMBs selling online to seamlessly add Affirm as a payment method

Affirm has integrations with more than 75 e-commerce platform partners



#### **PSP** platforms

Embeds Affirm within merchants' broader omnichannel payments product suite, ensuring streamlined onboarding and stickiness

Affirm has partnerships with 14 PSP platform partners

adyen stripe • verifone worldpay from FIS

#### Wallets and browsers

Reaching merchant checkouts and shoppers through wallet integrations and browser extensions

Pay, and others



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Affirm is integrated with Microsoft Edge, Shop



installments in partnership with affirm



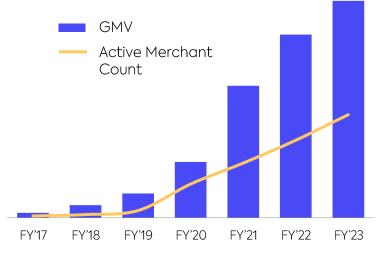
#### **CASE STUDY**

### Partnership distribution

#### **E-COMMERCE PLATFORM** BigCommerce

#### LAUNCH: September 2016

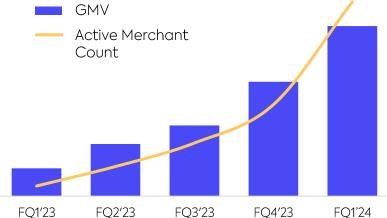
- Access to BigCommerce's U.S. merchants
- Affirm became BigCommerce's preferred provider in August 2022
- Delivered Embedded Onboarding in Feb 2023 to facilitate faster merchant launch



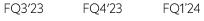


#### LAUNCH: May 2022

- Access to Stripe's hundreds of thousands of merchants
- Streamlined GTM approach to SMB sales
- Integration allows merchant enablement in minutes
- Expansion from U.S. to Canada in April 2023

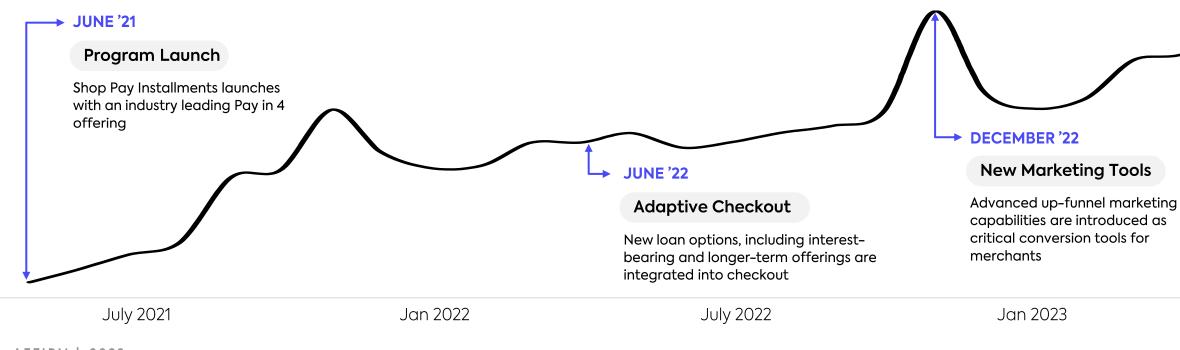








### Wallet case study: Shop Pay Installments **Monthly GMV**



#### → JUNE '23

#### In-Store Installments

Integrated into Shopify's in-store POS, now supporting merchants offline + online

#### JULY '23 🗲

#### 0% Premium Offering

0% plans and longer terms are offered at-scale to Shopify merchants

July 2023



# Entering New Markets

### Pat Suh

Senior Vice President Revenue

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### Agenda Entering new markets

01 International

**02** B2B

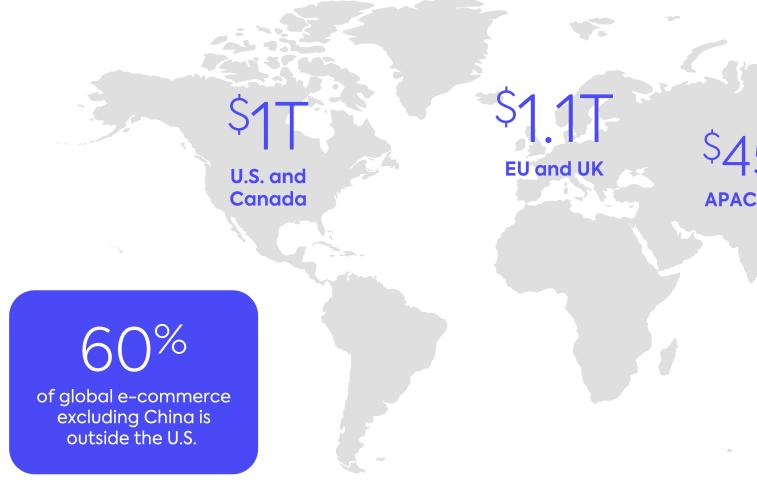


# International



### The case for international expansion

Affirm has large, untapped opportunity in markets outside of North America



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U.S. retail sales and e-commerce market size based upon 2022 U.S. Census Bureau data. Canada e-commerce market size from Statistics Canada for 12 months ending July 2023, UK e-commerce market size from Statista Market Research for 2022, and EU e-commerce market size from 2023 Worldpay from FIS Global Payments Report estimate of 2022 e-commerce market. Asia Pacific ex-China market size based upon eMarketer 2021 Global E-commerce Forecast.

### \$450B APAC ex-China



### Expansion driven by both merchant and consumer pull

Our merchants are asking us to expand with them and our consumer value prop resonates across markets



Deepen key merchant and partner relationships

- Our large North American merchants have global businesses and are seeking a global partner
- We cement our merchant relationships by serving the merchant in multiple geographies
- These relationships also give us a **path to scale** and **minimize risk** in new markets



Bring honest finance to tens of millions of new consumers

- Providing honest financial products is differentiated vs. many incumbent players (no late fees or gotchas, overall customer alignment)
- Market dynamics vary, but our approach and consumer value proposition has a universal appeal
- Affirm can offer a wider range of financing options vs. other competitors



### International expansion evaluation framework

We take a disciplined approach to evaluating international opportunities

Total opportunity	Total Addressable Market (TAM)	<ul> <li>Large population + GE</li> <li>High consumer proper</li> <li>E-commerce TAM</li> </ul>
Market share	Presence of key existing merchants and partners	<ul> <li>Existing partners with</li> <li>Opportunity to difference</li> <li>competitors in market</li> </ul>
Economics	Product-market fit of profitable products	<ul> <li>Balanced financial pro</li> <li>Consumer openness to</li> </ul>
Speed	Product integration effort	<ul> <li>Market requirements to economics</li> <li>Adjacency to current particular to the curren</li></ul>

#### GDP

ensity to adopt

h high regional market share rentiate with merchants from et

program mix

to paying interest

s that support appropriate unit

t product capabilities and



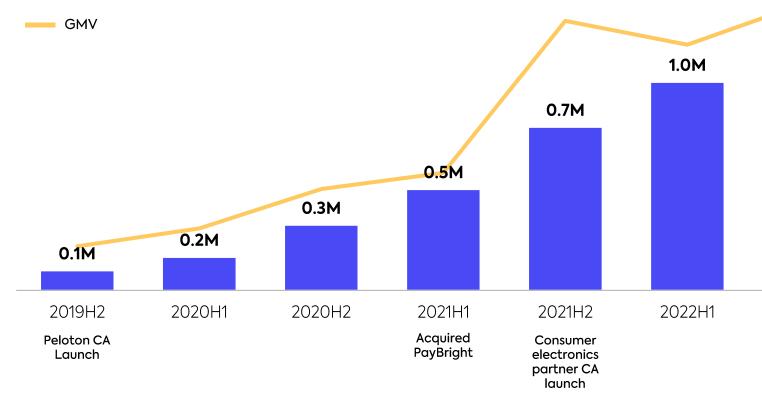
#### INTERNATIONAL EXPANSION CASE STUDY:

Canada 🕐

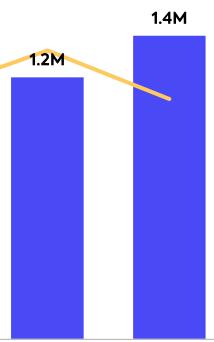
Combining both organic and inorganic approaches to win in the Canadian market

#### All-time users

(by calendar Half Year)



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#### 2022H2

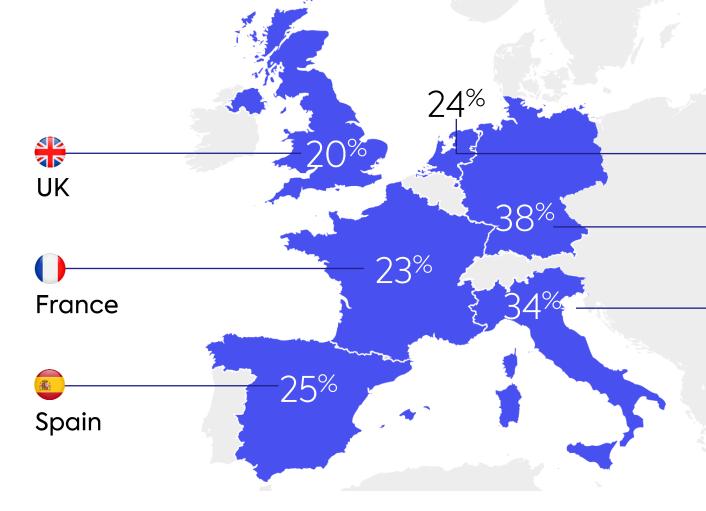
Enterprise retailer launch 2023H1

Completed tech platform integration



### Key U.S. partners as potential international accelerators

Affirm's existing top 3 merchant and partners as a % of select market TAM



Based upon Affirm internal estimates.



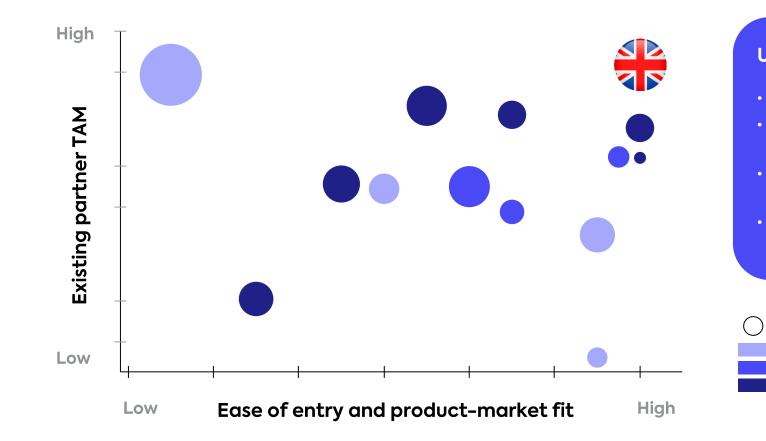
### Germany

Italy



### Ranking potential new markets

The UK ranks highly due to the combination of product-market fit, ease of entry, and existing merchant partner TAM



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#### UK MARKET FACTS

\$133B TAM
20% penetration by existing partners
Proven consumer demand
Opportunity for more than Pay in 4

Potential market size Low product market fit Moderate product market fit High product market fit



### **UK** expansion

We are entering the UK market next and in discussions with potential launch partners.

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# B2B

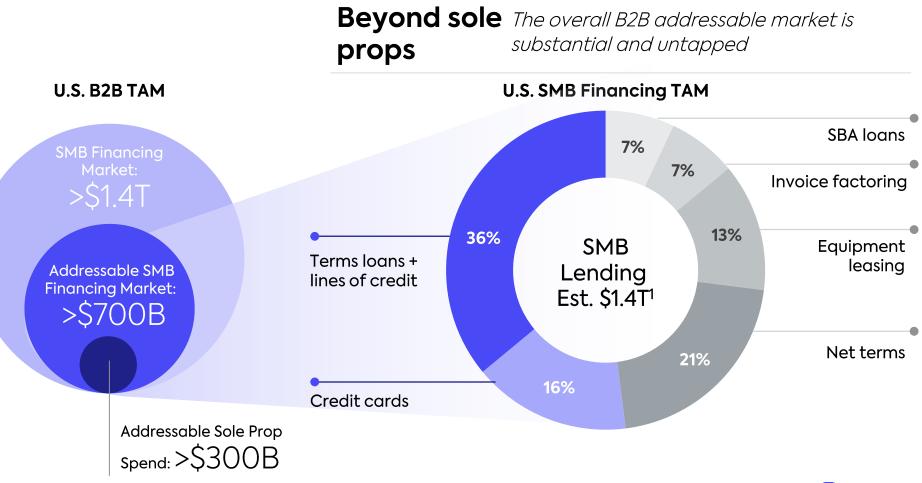
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### **B2B** transactions with sole proprietors are an immediate adjacent opportunity

The factors that enable us to win with consumers also allow us to support sole proprietor buyers



SMB Financing market size based upon 2017 CFPB data. Addressable SMB Financing Market based upon business credit card, term loans, and lines of credit available to SMBs according to 2017 CFPB data. Addressable sole prop spend defined as nonfarm sole prop spend on materials, supplies, and other purchases according to 2020 IRS data.



### Why Affirm works

Affirm has the opportunity to leverage its core B2C capabilities – **fraud, underwriting, checkout, and brand trust** – to seamlessly extend into the sole proprietorship market



of sole props <2 years old were declined for requested financing in 2022



### Addressing the pain points for B2B buyers and sellers





Limited financing options Sole props are often ineligible for credit cards or loans and require a personal guarantor

#### Cash capacity constrained •

Lack cash runway to spend especially during peak seasonal periods

- **Poor credit options** • Credit cards and lines of credit don't underwrite or approve businesses effectively
- Need to unlock growth • Want the same incrementality benefits of financing for the business buyer



#### **CASE STUDY**

### B2B: launching and scaling with Amazon Business

Improving conversion by offering sole proprietors the terms they need



Launched B2B with Amazon Business on November 2nd.

Millions of sole proprietors are now empowered to shop and purchase on Amazon Business using Affirm.



Tested B2B with Amazon Business during FY'23 to gather insights; conversion rates far surpassed expectations, demonstrating **strong demand**.

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<sup>1</sup> Small business and sole proprietor count based upon 2023 Frequently Asked Questions About Small Business published by the SBA.
<sup>2</sup>Affirm Registered User based upon all-time Affirm registered marketable users.



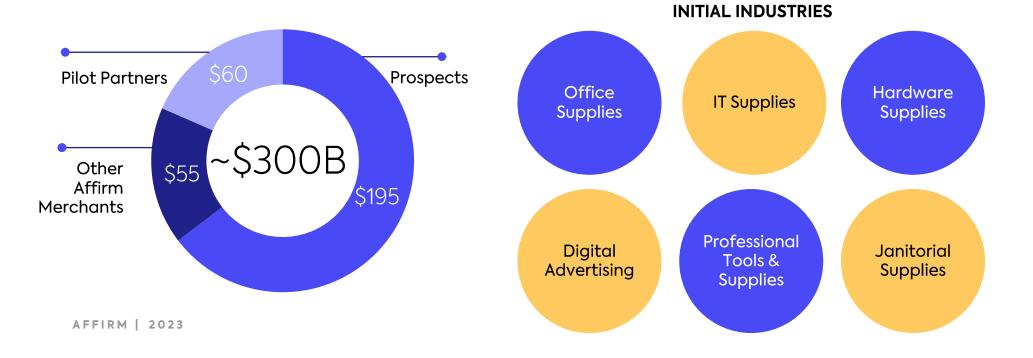
Thrilled to **deepen our partnership** with Amazon by offering both B2B & B2C financing.

Affirm has **40M registered users** and B2B resonated most with previous customers who are also sole proprietors.<sup>2</sup>



# Large B2B TAM with existing merchant partners and prospects

Estimated \$300B sole prop TAM within the U.S., of which ~\$115B is served by current Affirm merchants and pilot partners





## **B2B MERCHANT CHAT:** Best Buy for Business



Pat Suh Affirm, SVP, Revenue



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### Jai Holtz

#### Best Buy, VP, Financial Services





# **Future of Affirm**

### Max Levchin

Founder & Chief Executive Officer

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### Agenda

### Future of Affirm

01 Affirm Today

02 What's Next

03 How We Get There

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### We have built a unique **network**



#### Constant innovation

**Underwriting** expertise

**Tech** excellence

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Metrics presented above are as of September 30, 2023.



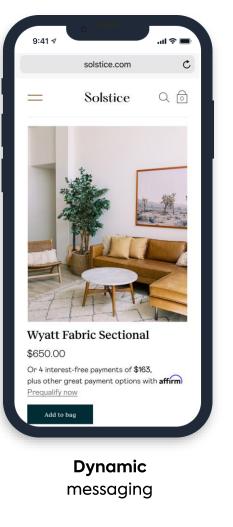


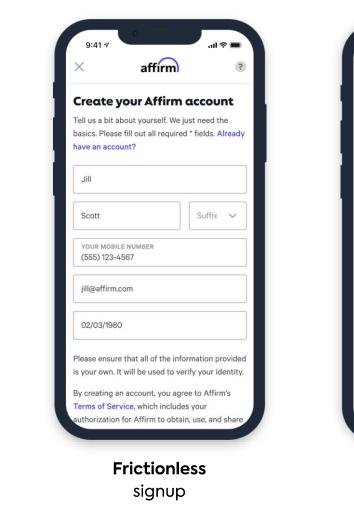
#### Top partnerships



### Driving merchant growth

### the ultimate conversion machine





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9:41 √	• —	<b>ا</b> ا، ج
	affirm	?
ick a	payment p	lan
es, ever.	e plan that's best fo Payment options a nd approval. Learn	re subject to final
PURC	HASE AMOUNT	\$650.00
\$163.00	/2 weeks	8 weeks >
APR 0.00%	Interest \$0.00	Total \$650.00
∽ No imp	s no interest. Just pa pact on your credit so ery 2 weeks with deb	core.
\$112.00	/month	6 months >
APR 10.00%	Interest \$20.00	Total \$670.00
\$5 <b>7.00</b> /	month	12 months >
<b>•</b> •••	Interest	Total

#### Personalized payment options



### Our users love us



Affirm is great. It's better than using your credit cards. I'm able to pay off each item instead of paying off a credit card bill. Affirm also let you choose the amount of monthly

I affirm that Affirm is the best credit experience I've ever or will ever have. Thx Affirm, ur the bestest of them all ? I don't even need for them to offer more like recipes or rewards programs. If and when I find out they do they're only becoming better than themselves ? (link)

The app is great!! by Very easy to use. Find out what you're qualified for right in the app. No calling and waiting to speak with someone to make a purchase or payment. Simple as 1-2-3. Need to get it now and pay later. Get Affirm! I love Affirm! I have making purchases for 3 yes now and still NO complaints. Thanks Affirm!

Affirm has made it easy for me to purchase items that I need right away. My sons mattress needed to be replaced and I could not afford the lump sum amount all at once. Making payments on this item was easy to accept into my budget and my son is happy he has a better mattress to sleep on. Thanks Affirm! Shari New Berlin (link)

I have used this app many times to pay for big and small purchases. I prefer to pay with Affirm because it's becoming more widely accepted by more merchants as a payment source. It's not difficult to pay off the items, unlike a typical credit card. (link)

This app has allowed me to purchase what I really want now, without breaking the bank. I have bought designer shoes and purses as well as tickets to events, that I otherwise could not buy directly. However with affirm you can pretty much get whatever you want. You must pay on time every time and your buying power increases. I love it. (link)

Affirm is awesome. I'm currently a family caregiver and while taking care of my elderly and disabled relative is rewarding, it's no where near lucrative. My tight budget doesn't allow me to buy some items that I want or need, so Affirm is a lifesaver. (link) Great app! I love it! I have a top of the line Samsung Galaxy and the ability to pay for it over time. Affirm really does reward a good payment history. Thanks, I have not only the best wireless service out there but the best financiers. Just love, love, love it!!! (link)



### Expanding our network



Affirm is the better way to make big purchases. Now we are going to reinvent the rest.



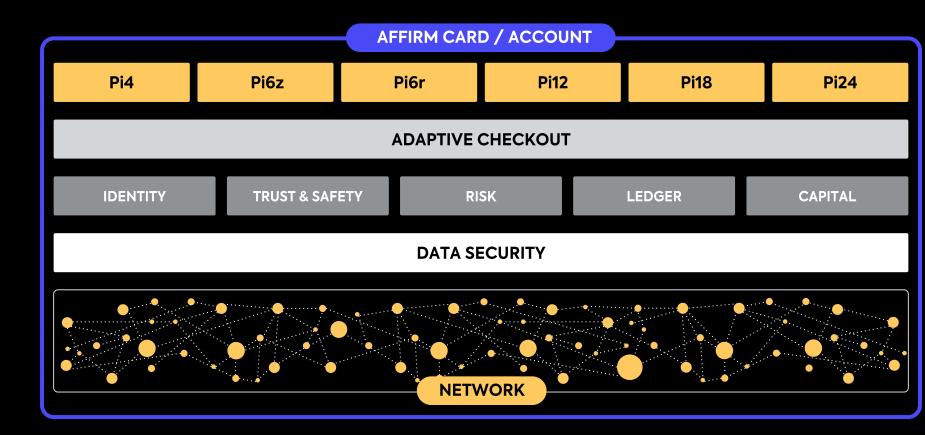


# The next wave of honest financial products.



### Affirm is more than a network

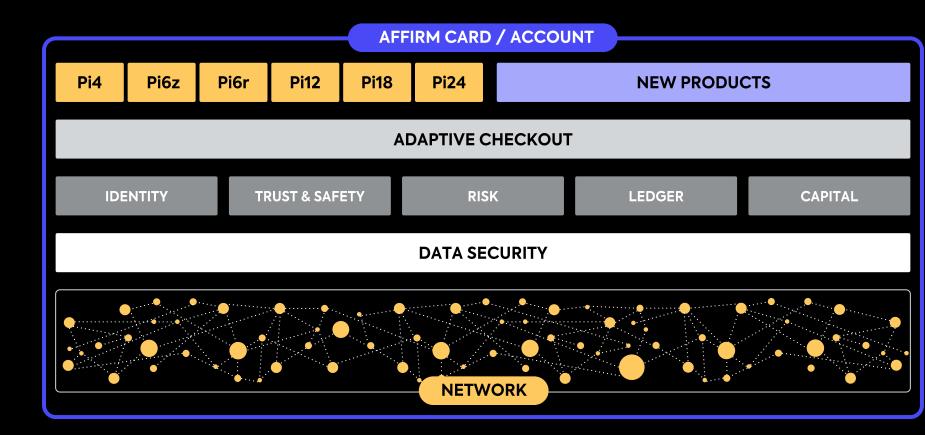
It's a software development platform for financial applications with built-in distribution





### Affirm is more than a network

It's a software development platform for financial applications with built-in distribution





### The future of Affirm looks like much more than a network, it looks like an operating system.



Our vision is to be there for every transaction





### Five years from now...



the leader in payments



### **Future of Affirm and Growth Pillars**

# Question and Answer Session

Max Levchin, Libor Michalek, Wayne Pommen, and Pat Suh



# Funding Strategy

### Brooke Major-Reid

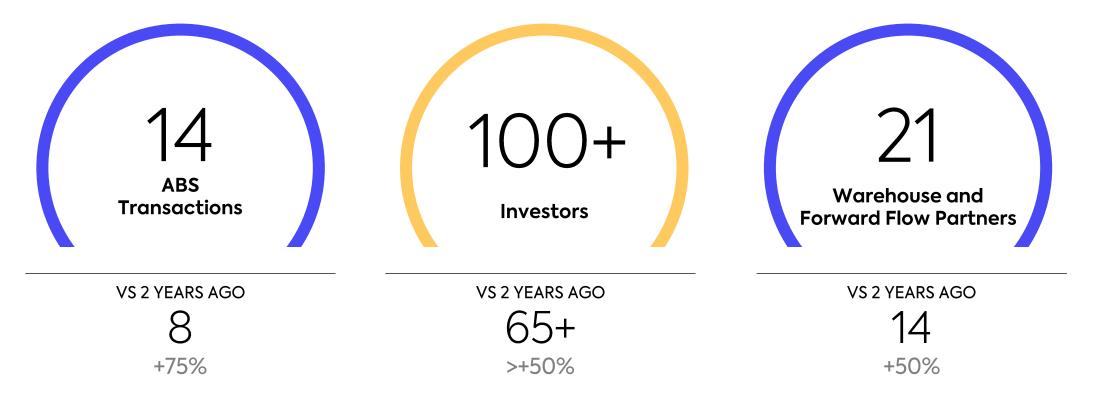
Chief Capital Officer





CAPITAL

#### Capital by the numbers





#### vs 2 years ago \$7.3B +80%



#### CAPITAL

### How we fund our business

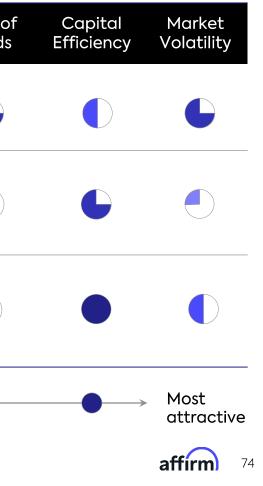


**Support** continued growth by adding long-term capital partners across all funding channels

**Prepare** by aligning with the financial forecast in the context of the overall market environment

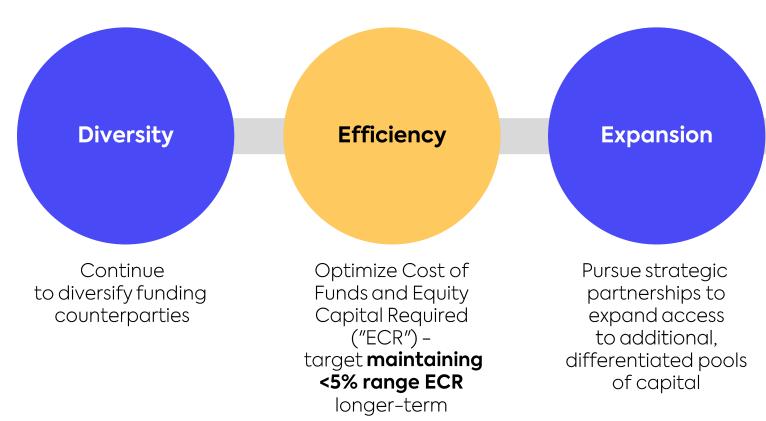
**Execute** on expansionary opportunities with a keen focus on maintaining pricing discipline and reducing complexity

	Summary	Cost of Funds
Warehouse	Lending facilities with top tier global banks	G
ABS	Static and revolving public bond issuances with fixed rate financing; buyers include a diverse range of asset managers	
Forward flow (loan sales)	Bilateral sale agreements with global financial institutions and asset managers, insurance companies, and other sophisticated institutional investors	
Least attractive		0



### capital Future funding strategy

#### PRIORITIES



## Transformational Scale

#### Innovative, streamlined structures to maximize flexibility and **access longer duration** while providing investors with **greater consistency**



### Funding partner roundtable



#### Hussain Abbas **CPPIB**

Managing Director Capital Solutions



#### Martin Attea Barclays

Managing Director and Global Head of Securitized Products Origination



**Brendan Feeney** New York Life Investments

Managing Director Structured Finance



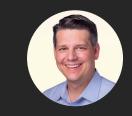
Jem Tien J.P. Morgan Investment Management

Vice President, Securitized Products Investment Management



#### Alex Saporito **One William Street**

Managing Director Portfolio Manager



Affirm



Affirm

## Michael Linford

Chief Financial Officer

### Brooke Major-Reid

Chief Capital Officer



# Financial Model

## Michael Linford

Chief Financial Officer

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## Agenda Financial model

#### 01 Progress Since Our IPO

02 Path to \$50 Billion GMV

#### 03 Medium-Term Financial Model

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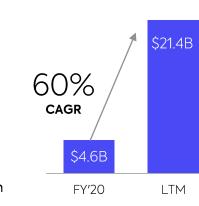
### Delivering on our financial objectives since IPO

\$ million unless otherwise indicated



#### 5x since FY'20

↑60% CAGR from FY'20-LTM >20% YoY projected FY'24 growth





#### **RLTC<sup>1</sup>**

4x since FY'20

↑ 58% CAGR from FY'20-LTM >20% YoY projected FY'24 growth





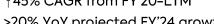
#### Adjusted **Operating Margin<sup>1</sup>**

Achieving sustained profitability > 13 p.p. improvement from FY'20-LTM ↑ 7 p.p. YoY projected FY'24 improvement

3x since FY'20

**Total Revenue** 

>20% YoY projected FY'24 growth

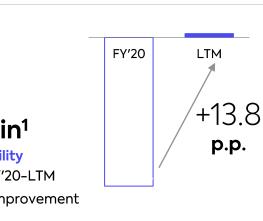


↑45% CAGR from FY'20-LTM

FY'20 LTM

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Note: LTM refers to last twelve months ending September 30, 2023. Reconciliations of GAAP results to non-GAAP results are provided in the Appendix to this presentation.

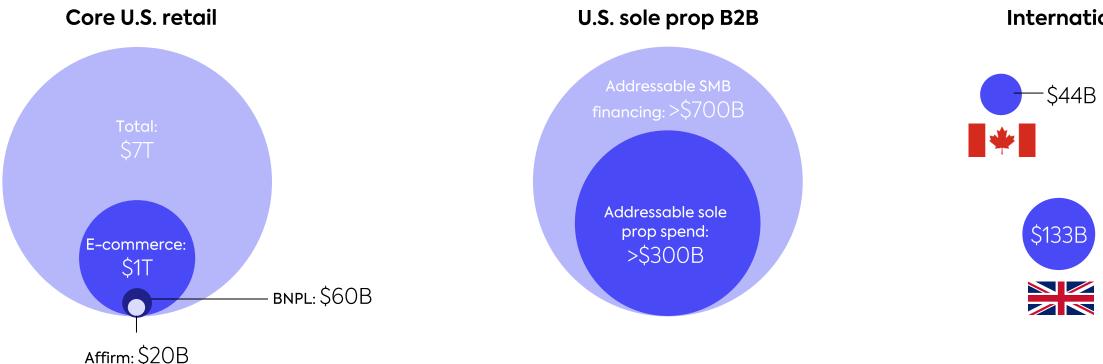




# Path to \$50 Billion GMV



### Low penetration of U.S. retail with attractive expansion opportunities



U.S. retail sales and e-commerce market size based upon 2022 U.S. Census Bureau data. BNPL market size based upon Affirm internal estimates.

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Canada e-commerce market size from Statistics Canada for 12 months ending July 2023, UK e-commerce market size from Statista Market Research for 2022, and EU e-commerce market size from 2023 Worldpay from FIS Global Payments Report estimate of 2022 e-commerce market. SMB Financing market size based upon business credit card, term loans, and lines of credit available to SMBs according to 2017 CFPB data. Addressable sole prop spend defined as nonfarm sole prop spend on materials, supplies, and other purchases according to 2020 IRS data. SMB sole prop ad market based upon 2020 IRS data.

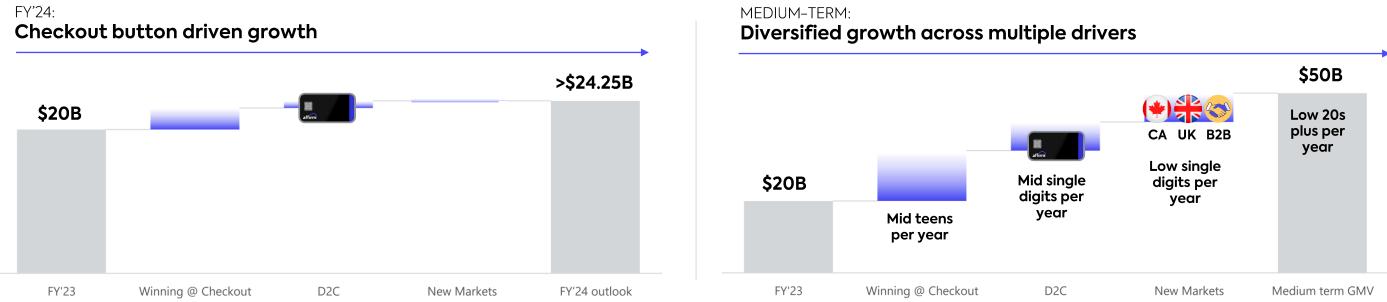
#### International e-commerce





### Path to \$50 Billion GMV

Potential growth drivers and their expected contributions in FY'24 and medium-term



Notes:

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- FY'24 Outlook based upon the Financial Outlook provided on November 8, 2023.

- Winning @ Checkout includes Affirm's B2B2C business excluding B2B sole proprietorship GMV and GMV outside of North America; D2C includes Affirm Card and other direct-to-consumer offerings; New Markets includes GMV from B2B sole proprietorship transactions and GMV outside of North America.



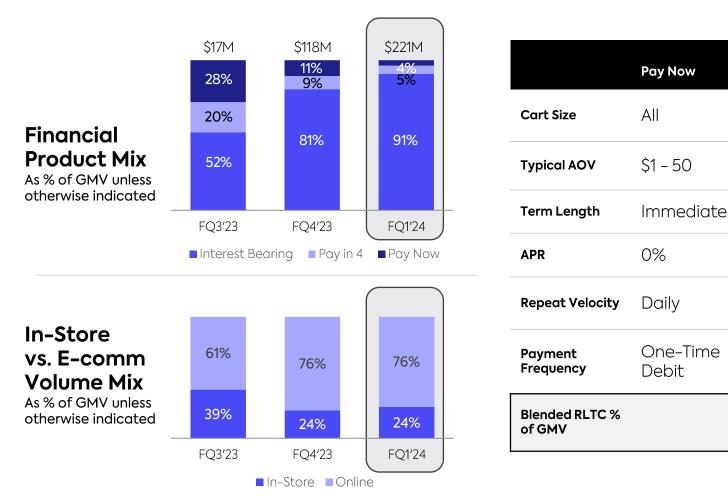
# Medium-Term Financial Model





### Affirm Card financial products

Affirm Card provides profitable options to penetrate untapped TAM from in-store and daily spend



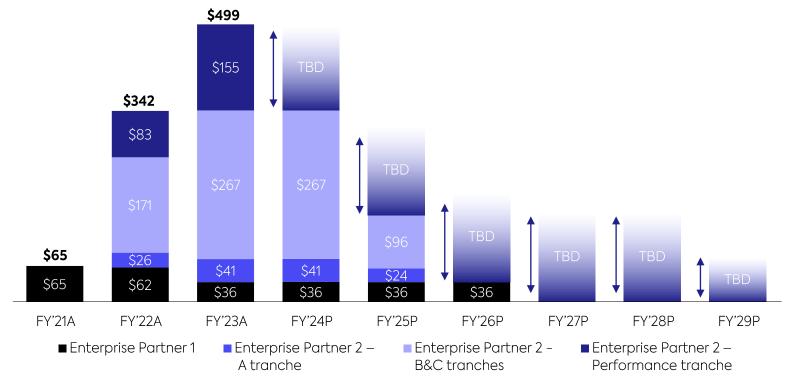
Pay in 4	Interest-Bearing Installments
\$50 - \$3,000	\$50 - \$17,500
\$50 - \$150	\$500 - \$1000
6 - 8 weeks	3 – 60 months
0%	10 - 36%
Monthly	Monthly
Biweekly	Monthly

3 – 4%



### Enterprise warrant expense and dilution

#### \$ million unless otherwise indicated



#### We expect total enterprise warrant and commercial agreement expense to **decline substantially** over time

Excluding remaining unearned and unvested warrants at \$100 strike price, we expect < 1% annual dilution from the remaining enterprise warrants

Merchant Agreement	Agreement Date	Warrants Issued	Strike Price	Unvested as of 9/30/23
Enterprise Partner 1	July 2020	20.3M (at Signing)	\$0.01	Fully Vested
Enterprise Partner 2 – A tranche	November 2021	1.0M <i>(at Signing)</i>	\$0.01	Fully Vested
Enterprise Partner 2 - B&C tranches	November 2021	6.0M (3 Year Vest)	\$0.01	2.2M
Enterprise Partner 2 – Performance tranche	November 2021	Max of 15.0M (Performance Based by FY'29)	\$100	11M Before 2029 Agreement End

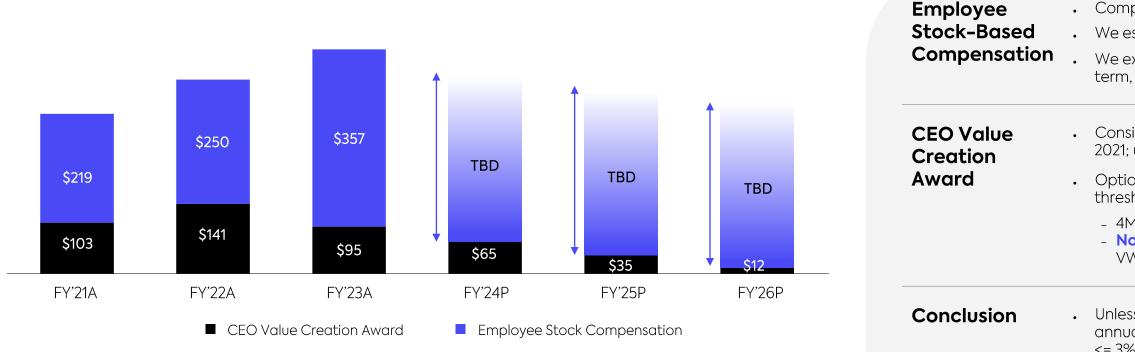
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Enterprise Partner performance warrants will be earned only in the event that certain performance provisions and new user acquisition performance thresholds are met. This presentation does not provide a projection of the probability and / or timing of the Enterprise Partner meeting these thresholds.



### Stock-based compensation expense and dilution

\$ million unless otherwise indicated



• Comprised of RSUs and stock options

• We establish an **annual dilution target**<sup>1</sup>

We expect <= 5% annual dilution in the nearterm, and <= 3% over the medium-term

• Consists of \$49 strike options issued in Jan 2021; up to 12.5M options can be earned

• Options earned based upon trailing VWAP thresholds and time-based vesting

 - 4M options have already been earned
 - No incremental dilution unless 90 day VWAP exceeds <u>\$132 per share</u>

 Unless Affirm's share price exceeds \$132, annual SBC dilution is expected to be
 <= 3% over medium-term</li>



### Operating expense outlook (as % of revenue)

Plan to drive meaningful leverage over medium-term

		HISTORICAL RESULTS						
	FY'21	FY'22	FY'23	LTM	>20% revenue gro			
Non GAAP OpEx % of Revenue <sup>1,2</sup>								
Sales & Marketing	11%	12%	6%	5%	Low lever			
General & Administrative	19%	24%	21%	18%	Medium leve			
Technology & Data Analytics	18%	19%	20%	18%	Medium leve			
Adjusted Other Operating Expenses <sup>1,2</sup>	48%	55%	47%	41%	32.5 - 35%			
Annual share dilution <sup>3</sup>	n.a.	6.7%	3.5%	4.9%	< 5%			

<sup>1</sup> Reconciliations of GAAP results to non-GAAP results are provided in the Appendix to this presentation.

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<sup>2</sup> A reconciliation of adjusted other operating expenses to the comparable GAAP measure is not available on a forward-looking basis without unreasonable effort due to the uncertainty regarding, and the potential variability of, expenses that may be incurred in the future. <sup>3</sup> Annual dilution as measured by the annual percentage change in basic share count.

#### AEDIUM-TERM MODEL

<= 20% revenue growth rowth

#### erage (~low single digits)

verage (~mid single digits)

verage (~mid single digits)

#### 17.5 - 20%



#### **NOVEMBER 2023**

### Profitability framework

Plan to drive meaningful leverage over medium-term

	HISTORICAL RESULTS			OUTLOOK	MEDIUM-TERM MODEL		
	FY'21	FY'22	FY'23	LTM	FY'24	>20% revenue growth	<= 20% revenue growth
Year-over-year revenue growth	71%	55%	18%	20%	>20%		
Revenue as a % of GMV	10%	9%	8%	8%	Similar to FY'23	6 - 8%	6 - 8%
Revenue Less Transaction Costs as a % of GMV	5%	4%	3%	3.3%	Similar to FY'23	3 - 4%	3 - 4%
Revenue Less Transaction Costs as a % of Revenue	50%	49%	43%	41%	n.a.	37.5 - 50%	37.5 - 50%
Adjusted Other Operating Expenses as a % of Revenue	48%	55%	47%	41%	n.a.	32.5 - 35%	17.5 – 20%
Adjusted Operating Margin	2%	(6%)	(5%)	0%	>5%	5 - 15%	20 - 30%

AFFIRM | 2023 <sup>1</sup> FY'24 Outlook based upon the Financial Outlook provided on November 8, 2023. Reconciliations of GAAP results to non-GAAP results are provided in the Appendix to this presentation.



#### **Affirm Investor Forum 2023**

# Final Question and Answer Session

All Presenters

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# Thank you

Questions? Investor Relations: ir@affirm.com Media: press@affirm.com



## Appendix

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	Reco	onciliation of Transaction Costs to Total Operating Expenses (\$M)
	FY 2021	FY 2022
Loss on Loan Purchase Commitment	247	204
Provision for Credit Losses	66	255
Funding Costs	53	70
Processing and Servicing	73	158
Transaction Costs (Non-GAAP)	439	687
Technology and Data Analytics	249	419
Sales and Marketing	182	532
Restructuring	-	-
General and Administrative	384	577
Total Operating Expenses	1,254	2,215

FY 2023	
140	
332	
183	
257	
912	
616	
638	
36	
586	
2,789	



	Reconciliation of Revenue Less Transaction Costs to Total Revenue (\$M)			
	FY 2021	FY 2022	FY 2023	
Total Revenue	870	1,349	1,588	
Less: Transaction Costs (Non-GAAP)	(439)	(687)	(912)	
Revenue Less Transaction Costs (Non-GAAP)	431	662	676	
Revenue Less Transaction Costs as a % of Revenue (Non-GAAP)	50%	49%	43%	



	Reconciliation of Adjusted Operating Income (Loss) to Operating Income (Loss) (\$M, except %)					
	FY 2021	FY 2022	FY 2023			
Operating Income (Loss)	(384)	(866)	(1,201)			
Less: Depreciation and Amortization	20	53	133			
Less: Stock-Based Compensation	293	391	452			
Less: Enterprise warrant and share-based expense	65	343	499			
Less: Restructuring	_	_	36			
Less: Other Costs <sup>1</sup>	21	1	9			
Adjusted Operating Income (Loss) (Non-GAAP)	14	(78)	(72)			
Divided By: Total Revenue	870	1,349	1,588			
Adjusted Operating Margin (Non-GAAP)	2%	(6)%	(5)%			
IRM   2023 <sup>1</sup> Other costs consist of expenses incurred in the period associated with the Company's init	al public offering, acquisitions, impairment charges, restructuring and	d exit and disposal costs	affirm			

<sup>2</sup>Metrics are unaudited.

Reconciliation of Adjusted Other Operating Expenses to Total Operating Expenses (\$M, except %)					
FY 2021	FY 2022	FY 2023			
1,254	2,215	2,789			
(439)	(687)	(912)			
(20)	(52)	(133)			
(290)	(389)	(447)			
(65)	(343)	(499)			
-	_	(36)			
(21)	(1)	(9)			
420	744	753			
870	1,349	1,588			
48%	55%	47%			
	FY 2021         1,254         (439)         (20)         (290)         (65)         -         (21)         420         870	FY 2021       FY 2022         1,254       2,215         (439)       (687)         (20)       (52)         (290)       (389)         (65)       (343)         -       -         (21)       (1)         420       744         870       1,349			

Reconciliation of Adjusted Other Operating Expenses to Other Operating Expenses

FY'2023	GAAP	D&A	Stock-Based Compensation Expense	Enterprise Warrant & Share Based Expenses	Restructuring and Other	Other Costs	Non-GAAP
Technology and data analytics	616	112	181	-	-	-	322
Sales and marketing	638	18	26	499	_	2	93
General and administrative	586	3	240	_	_	7	337
Restructuring and other	36	_	-	_	36	-	_
Other Operating Expenses	1,876	133	447	447	-	9	753



Reconciliation of Adjusted Other Operating Expenses to Other Operating Expenses

FY'2022	GAAP	D&A	Stock-Based Compensation Expense	Enterprise Warrant & Share Based Expenses	Restructuring and Other	Other Costs	Non-GAAP
Technology and data analytics	419	40	117	_	_	_	262
Sales and marketing	532	8	23	343	_	-	158
General and administrative	577	4	249	_	_	1	324
Restructuring and other	-	_	_	_	_	_	_
Other Operating Expenses	1,528	52	389	343	-	1	744



Reconciliation of Adjusted Other Operating Expenses to Other Operating Expenses

FY'2021	GAAP	D&A	Stock-Based Compensation Expense	Enterprise Warrant & Share Based Expenses	Restructuring and Other	Other Costs	Non-GAAP
Technology and data analytics	249	15	77	-	-	-	158
Sales and marketing	182	2	17	65	_	1	97
General and administrative	384	3	197	_	_	20	165
Restructuring and other	-	_	-	_	_	-	_
Other Operating Expenses	815	20	290	65	-	21	420



